

Attendant Services (AS), at MODC, has a defined intake and waiting list management process for admission to its programs consistent with the regulations of the applicable funder in each province. This process requires management teams to adhere to sector-wide and ministry eligibility criteria as mentioned below:

## #1 Outreach Attendant Services

### ***Applicant must:***

- Be 16 years of age, or older.
- Have Provincial health coverage and a valid health card.
- Have a permanent physical disability or functional limitation which results in the inability to independently complete any of the following examples of personal care routines: e.g., toileting/bowel routines, hygiene, washing/bathing, dressing, transfers/positioning, eating, medication, tracheostomy care.
- Require assistance with personal care from MODC as a result of this physical disability/ functional limitation.
- Be able to self-direct care i.e., The individual is capable of managing, determining, and communicating when/how assistance is needed.
- Have a service location that has/will have the physical features necessary for MODC to deliver its services without a significant risk of serious physical harm to staff.
- In the event there is a significant risk of serious physical harm to staff providing services, to: Collaborate with MODC to help it identify reasonable steps that MODC can take in reducing the risk to a level that is no longer significant.
- Not be in receipt of, or expecting receipt of, insurance funds for provision of attendant services.

## #2 Supportive Housing

### ***Applicant must meet all above-mentioned criteria in Section #1 AND***

- Be unable to have their needs met effectively in the community on a scheduled/unscheduled basis (i.e., through MODC outreach or other existing community resources); and requires availability of/access to 24/7 staffing.
- Have support needs, including existing medical condition(s) that can be adequately met by MODC onsite staff within available hours or by local community health services; and
- Be able to be safely left unattended within a community-based shared service model

## #3 Congregate Care Program

***Applicant must meet all above-mentioned criteria in Section #1, Section #2, AND***

- Have medical care needs that can be met safely within a community-based shared service model.
- Based on outcomes of applicable assessment, requires the type of care and services offered in the congregate setting to which the individual has applied.
- Have the ability to safely reside in a shared living environment in a manner that does not pose a significant safety risk to themselves and/or other tenants.
- Have assessed and documented complex support needs necessitating the availability of more scheduled/on-call hours than typically available within a SHP on a 24/7 basis.
- Have an approved substitute decision-maker that is activated, as warranted (i.e., power of attorney for personal care or legal guardian) when applicant is unable to safely and consistently self-direct their care.

## Contact us



If you have reviewed the above criteria and meet the eligibility requirements, kindly apply through our [website](#) If you have questions or require further assistance, please email [independence@marchofdimes.ca](mailto:independence@marchofdimes.ca) (OR)

Contact the March of Dimes Canada office nearest you:

- **Alberta:** 587-357-4822
- **Atlantic Canada:** 902-401-8246
- **British Columbia:** 250-661-7443
- **Durham:** 905-576-5603 ext. 3606
- **Brockville and Ottawa Valley Regions:** 1-888-252-9008 ext. 2
- **Haldimand-Norfolk:** 905-768-0041 or 1-866-311-3463
- **Hamilton:** 905-527-6653
- **Manitoba:** 431-279-0481
- **Mississauga:** 905-607-3463 ext. 5247
- **Niagara:** 1-800-263-4742 or 905-687-8484
- **Toronto:** 437-216-9480
- **Sarnia:** 519-332-4702 ext.5506
- **Sault Ste. Marie and Sudbury:** 1-888-260-5269 ext. 221
- **York Region:** 905-773-7758 ext. 6216 or 1-800-567-0315

***Note: An accessible version of this document can be provided upon request***